

**Accessibility – Wheelchairs, Pushchairs etc**

## **BENDI-GEDIG ACCESS STATEMENT**

Bendi-gedig is open from 9am until 6pm every day (apart from Christmas day and Boxing day when the centre will be closed).

### **Getting here**

#### **By car**

For Sat nav please use the following postcode: LL42 1AB.

Free customer parking is available on site, to the rear of the building. The car park is signposted off the main street and is within 20m of the main entrance.

Space in our onsite car park is limited, so during busier times, off site parking may be necessary. There are a number of pay and display car parks located within a 10 minute walk of the centre. Some smaller private car parks are dotted around town and larger pay and display car parks are located on the sea front and around the leisure centre. The centre is easily accessible from these car parks, with relatively good footpath accessibility around town, leading to Bendi-gedig.

#### **By Public transport.**

Bus routes from Harlech and Dolgellau will bring you directly into Barmouth, as will trains from Porthmadog and Machynllech.

(Please note: there has been some disruption to the train lines following recent storms and buses have replaced trains, north of Harlech, until repairs are completed later this year).

Bendi-gedig is located a 5minute walk away from the main bus stop and train station in Barmouth. Public footpaths lead the way to Talbot square and Bendi-gedig.

## Getting Inside

There are several entrance and exits to the building. On arrival head for the **'Main entrance'**.

The main entrance is located at the front of the building on **Talbot square** and is clearly signposted from our car park.

**From our car park....** To avoid changes in levels/steps ... Wheelchair users and prams should exit the car park at the top end, following the signs out onto the public pavement, and then re enter the property at the front, by the main entrance.

Please note: Our **car park**, is rather patchy, with rough, uneven areas underfoot. Wheelchair users may require some assistance from an able bodied person/carer. *(a member of staff can assist with this if you telephone ahead and then let them know of your arrival).*

Work will be undertaken on our car park later this year to improve accessibility. Plans include resurfacing the area and creating two designated Blue badge spaces.

## The Main Entrance

The main entrance is easily accessible for all; with level, wide access for wheelchair users and prams.

A reception desk is located just inside the building, to the left of the entrance. An electronic, manual security gate enables staff to control entry/exit from the building and prevents children leaving the building unaccompanied.

A low level counter is present at reception and also at the cafe service area.

Payments can be made via cash or card.

## **Getting about inside:**

The Bendi-gedig building consists of two floors; a ground floor and a basement area.

The main facilities are all located on the ground floor level, including the play equipment, cafe and toilet facilities. The main entrance brings you in at this level.

At present, there is little activity in the basement area. Access to this level will therefore only affect people attending children's parties (please see later section on parties for more details).

## **Toilets**

All toilets are located on the main floor.

There is a large family toilet with suitable disabled access and facilities, as well as ladies and gents toilets.

Baby change facilities are available in both the family toilet and the ladies loos.

Please note, there is a tiny step up into the separate gents toilet.

## **Cafe**

The tables in the cafe have a central support column, enabling easy wheelchair and highchair access to the tables. The chairs and tables in the cafe area are all movable and staff are always on hand, if any assistance is required to manoeuvre furniture.

Menus and prices are displayed on the tables and are available verbally on request from staff. Currently menus are not available in either Braille or in audio format.

**Dietary requirements...** At Bendi-gedig, we have a variety of vegetarian options available on our menu. For all other dietary requirements please contact us before hand on 01341281523. Our chef will always endeavour to meet your needs. If we cannot cater for your requirements, an exemption may be made to allow you to bring your own food into the centre.

## **Parties**

Our children's parties include 2hours of party fun; with an hour and a half's play on the equipment and half an hour, for party food, which is usually served downstairs in the basement, in one of our party rooms.

At present, the basement area is only accessible via steps, from the outside of the building, and a large winding staircase inside. This area is therefore pretty much inaccessible for wheelchair users and prams. Arrangements can be made to serve a party buffet in a designated area upstairs if required.

## **Play equipment**

Our Play equipment comprises various levels and challenges. Some disabilities may restrict the accessibility of the play equipment to the user. Please call us with any queries you may have regarding this (01341281523).

## **Other**

Bendi-gedig is a light, bright airy space. At busier times, noise levels can be high.

Good mobile phone signals are available on most networks and free wifi is available on site.

Please note, accompanying adult(s) are responsible for the supervision of their children at all times.

Bendi-gedig staff are always on hand to offer assistance where required. Staff can be easily identified by their black polo shirts, with our bright coloured Bendi-gedig logo on the front.

As part of our development programme, for the future, Bendi-gedig aims to improve any less accessible areas.

## **Getting out**

When you are ready to leave, please exit the building via the main entrance. A member of staff will release the security gate to allow you to leave.